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BEFORE THE COMMISSIONER OF SECURITIES AND INSURANCE OFFICE OF THE STATE AUDITOR STATE OF MONTANA

IN THE MATTER OF THE CONVERSION)	Case No.:	INS-2012-238
OF BLUE CROSS AND BLUE SHIELD OF)		
MONTANA, INC. AND ALLIANCE WITH)		
HEALTH CARE SERVICE	(
CORPORATION,			
Applicants.)		
)		

DIRECT TESTIMONY OF

MAURICE S. SMITH DIVISIONAL SENIOR VICE PRESIDENT BUSINESS DEVELOPMENT AND **SUBSIDIARY MANAGEMENT** HEALTH CARE SERVICE CORPORATION, A MUTUAL LEGAL RESERVE COMPANY

FEBRUARY 8, 2013

1	Q.	PLEASE STATE YOUR NAME, POSITION AND BUSINESS ADDRESS.
2	A.	My name is Maurice S. Smith, and I am the Divisional Senior Vice President, Business
3		Development and Subsidiary Management of Health Care Service Corporation, a Mutual
4		Legal Reserve Company ("HCSC"). My business address is 300 East Randolph Street,
5		Chicago, Illinois 60601.
6	Q.	PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND
7		CERTIFICATIONS.
8	A.	In 1995 I received a Bachelor's Degree in Business Administration with a concentration
9		in Accounting from Roosevelt University in Chicago, Illinois.
10	Q.	PLEASE DESCRIBE YOUR EMPLOYMENT HISTORY.
11	A.	I joined HCSC in 1993. Over the past 20 years I have held various management
12		positions, including Vice President of Financial Reporting, where I oversaw all of aspects
13		of financial reporting for HCSC and its various subsidiaries. Subsequently, I was
14		promoted to Vice President, Corporate Transactions and Business Analysis. In that role I
15		negotiated various corporate mergers and acquisitions transactions on behalf of HCSC,
16		and was also responsible for HCSC's corporate financial forecasting. In May 2012, I was
17		promoted to my current role as Divisional Senior Vice President, Business Development
18		and Subsidiary Management. In my current role I am responsible for overseeing HCSC's
19		corporate mergers and acquisitions strategy, the formation of strategic partnerships with

various corporate entities, as well as managing HCSC's relationship with its 33

subsidiaries. I am also the Chairman of the Board of Directors of HCSC's largest

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l		subsidiary. I am responsible for overseeing approximately 1,000 HCSC and subsidiary
2		employees in my current role.
3	Q.	HAVE YOU PREVIOUSLY TESTIFIED IN FORMAL PROCEEDINGS BEFORE
4		AN OFFICER OF THIS STATE OR IN FORMAL PROCEEDINGS IN ANY
5		OTHER STATE OR FEDERAL AGENCY?
6	A.	I have not.
7	Q.	PLEASE PROVIDE A BRIEF SUMMARY OF YOUR TESTIMONY.
8	A.	My testimony will include: background information on HCSC, including its financial
9		condition; and (b) facts surrounding the proposed transaction, including background on
10		how the transaction is structured and some of its key financial terms and impacts.
11	Q.	WHAT TYPE OF COMPANY IS HCSC?
12	A.	HCSC is an Illinois mutual legal reserve company doing business under its articles of
13		incorporation and by-laws as a non-profit health care service plan. HCSC currently
14		operates Blue Cross and Blue Shield ("Blue") plans in Illinois, New Mexico, Oklahoma,
15		and Texas pursuant to a license agreement with the Blue Cross and Blue Shield
16		Association ("BCBSA").
17	Q.	WHO OWNS HCSC?
18	A.	HCSC is a customer-owned organization, meaning HCSC is owned by the members it
19		serves. HCSC is not a public company and does not distribute its profits to outside
20		investors. Instead, HCSC reinvests its earnings to benefit the health and wellness of its
21		customers.

PLEASE DESCRIBE HCSC'S SIZE AND SCALE.

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Q.

- 1 A. HCSC is the country's largest customer-owned health insurer and fourth largest health
 2 insurer overall. HCSC has over 13 million members in its Blue plans across its four
 3 states. Over 6 million of those members reside outside the State of Illinois.
- 4 Q. PLEASE DESCRIBE HCSC'S OVERALL FINANCIAL CONDITION.
- HCSC is one of the strongest Blue plans in the United States with total annual revenue on a statutory basis of approximately \$19.9 billion. HCSC had 2011 earnings after federal income taxes of approximately \$1.2 billion. HCSC has an A.M. rating of A+ (Superior), a Standard & Poor's rating of AA- (Very Strong) and a Moody's rating of A1 (Good).

9 Q. WHAT IS "SURPLUS" OR "RESERVES"?

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A. In general terms, surplus is the amount of assets that a company has that exceeds its liabilities. A surplus ensures that anticipated (and unanticipated) claims by a health insurer's policyholders for health care services can be paid promptly. A health insurer's surplus is measured relative its risk profile to determine the minimum "risk-based capital" ("RBC") requirements for that company. RBC requirements were developed by the National Association of Insurance Commissioners to uniformly measure insurance companies relative to the degree of risk assumed by a company within its business operations. RBC limits the amount of risk a company can take. Companies with higher amounts of risk need to have higher amounts of surplus to protect the company from insolvency.

Q. IS IT IMPORTANT TO HCSC TO MAINTAIN A SUFFICIENT RBC?

21 A. Yes. HCSC has over 13 million members so it needs sufficient RBC to be able to cover claims in the event of a widespread catastrophic event like a flu pandemic. In addition,

because HCSC is member owned and does not have the same access to capital markets that a public company has, HCSC believes it is important to maintain sufficient RBC so that it has the flexibility to make strategic alliances like this one. Because of HCSC's strong RBC it is able to comfortably cover the RBC requirements of new BCBSMT members.

Q. HOW MUCH SURPLUS DOES HCSC HAVE?

A.

As reported in BCBSMT's and HCSC's Application for Approval of Alliance, HCSC had a December 31, 2011, statutory surplus of approximately \$8.9 billion, and a surplus of \$9.5 billion as of September 30, 2012.

10 Q. WHY IS IT IMPORTANT FOR HCSC TO MAINTAIN THAT LEVEL OF 11 SURPLUS?

As I mentioned earlier, our reserves are in place to ensure that anticipated and unanticipated claims by our members for health care services are paid promptly and to help to protect policyholders and other stakeholders, including health care providers, from the economic consequences of a major health care crisis such as a flu pandemic. In addition, HCSC's robust surplus provides its groups and members the security of knowing that HCSC will be able to handle risk associated with insurance, while remaining financially strong enough to invest in enhancements and infrastructure necessary to serve our members, such as state of the art technology platforms, cost containment programs and wellness and other initiatives that benefit all of our members. Finally, as a customer-owned, mutual insurance company, reserves help address the fact that HCSC'S options in terms of accessing capital markets are not as broad as they are for

1		public companies, which can issue additional shares of stock to raise money that may
2		become necessary to promptly pay claims.
3	Q.	ARE YOU FAMILIAR WITH THE PROPOSED TRANSACTION BETWEEN
4		HCSC AND BCBSMT?
5	A.	Yes, I am.
6	Q.	HOW ARE YOU FAMILIAR WITH THAT TRANSACTION?
7	A.	I was a member of the HCSC transaction team and was responsible for financial review
8		and analysis of proposed transaction terms, evaluation of the financial status of BCBSMT
9		as a stand-alone entity, exploring and developing a transaction structure, and for advising
10		the HCSC Board of Directors on financial issues related to the transaction.
11	Q.	WHAT IS THE STRUCTURE OF THE PROPOSED TRANSACTION?
12	A.	The proposed transaction is structured as an asset purchase transaction. The terms of the
13		transaction will be governed by the Asset Purchase Agreement, entered into between
14		BCBSMT and HCSC on November 14, 2012 ("APA"). In general, BCBSMT will
15		transfer and HCSC will acquire certain assets owned by BCBSMT that are part of its core
16		insurance business, including its insurance and self-insured plan administration (or
17		"ASO") contracts, provider contracts, and related assets used in that business ("Acquired
18		Business").
19	Q.	WHY WAS AN ASSET PURCHASE STRUCTURE USED?
20	A.	It is very important to HCSC for strategic and financial reasons that the transaction be
21		structured as an asset purchase transaction. HCSC is only interested in acquiring the
22		assets related to BCBSMT's core insurance business operations. It is not interested in

- 1 acquiring other non-core assets that do not fit naturally into the current HCSC enterprise. 2 Some examples of these non-core assets include certain investments in subsidiaries which 3 are not primarily related to health operations and similar real estate investments. 4 Q. PLEASE DESCRIBE THE KEY FINANCIAL TERMS OF THE PROPOSED 5 TRANSACTION. 6 A. Under the asset purchase agreement, in exchange for certain agreed core insurance 7 business assets, HCSC will pay \$17.6 million. As part of the transaction, HCSC will also assume certain BCBSMT liabilities related to BCBSMT's core insurance business, 8 9 including claims liabilities under insurance and ASO contracts and specified pension 10 liabilities, in the approximate amount of \$180 million. At closing, BCBSMT will transfer 11 to HCSC an equal amount in assets and cash to support the liabilities. 12 Q. HOW WAS THE PURCHASE PRICE DETERMINED? 13 A. BCBSMT and HCSC negotiated all of the terms and conditions of the APA, except for 14 the purchase price. Pursuant to Montana's conversion statute (Montana Code Annotated 15 § 50-4-707(g)), BCBSMT obtained an independent valuation of the fair market value of 16 BCBSMT. The \$17.6 million purchase price was determined under an independent 17 actuarial valuation performed by Actuarial and Financial Modeling, Inc. to be the value 18 of BCBSMT's core insurance business. That valuation was then incorporated into an 19 overall independent valuation of the fair market value of the total BCBSMT entity, 20 performed by Moss Adams LLP.
 - Q. HOW WAS HCSC INVOLVED WITH THOSE VALUATIONS?

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1	Α.	HCSC was not involved with the valuations before they were completed by the experts.
2		BCBSMT retained both expert firms and was responsible for ensuring that the valuations
3		were completed. The reports were provided to HCSC by BCBSMT so that the parties
4		could incorporate into the transaction the purchase price determined by the independent
5		experts. HCSC did not provide any factual inputs or projections to BCBSMT or the
6		experts relating to the valuations and did not interact with either of the experts as they
7		were conducting their work.
8	Q.	HAVE EITHER ACTUARIAL AND FINANCIAL MODELING, INC. OR MOSS
9		ADAMS LLP PERFORMED ANY WORK ON BEHALF OF HCSC IN THE
10		PAST?
11	A.	No.
12	Q.	ARE YOU FAMILIAR WITH BCBSMT'S FINANCIAL CONDITION?
13	A.	Yes. As part of the due diligence process, I was responsible for leading those on HCSC's
14		internal due diligence team who reviewed financial information pertaining to BCBSMT,
15		including its statutory accounting and generally accepted accounting principles, or
16		GAAP, financial statements.
17	Q.	BASED ON YOUR REVIEW OF BCBSMT'S FINANCIAL STATEMENTS,
18		PLEASE SUMMARIZE THE APSECTS OF BCBSMT'S FINANCIAL
19		CONDITION THAT ARE IMPORTANT TO HCSC IN LOOKING AT THIS
20		TRANSACTION.
21	A.	As evidenced by the financial statements, BCBSMT'S revenues have increased from
22		approximately \$650 million in 2007 to \$815 million in 2011, as reported on GAAP basis.

I		However, the last time BCBSMT was able to generate an underwriting profit was in
2		2007. BCBSMT has generated underwriting losses since 2008, and those underwriting
3		losses have ranged from -\$0.8 million to -\$17.6 million.
4	Q.	BASED ON YOUR REVIEW OF BCBSMT'S FINANCIAL STATEMENTS, DID
5		BCBSMT GENERATE POSITIVE NET INCOME OR PROFIT SINCE 2007?
6	A.	Yes. Other than in 2009, BCSBMT has generated positive net income according to its
7		audited financial statements; however, the positive income was related to subsidiary
8		business and not insurance business.
9	Q.	IS IT SIGNIFICANT THAT BCBSMT HAD POSITIVE NET INCOME AND AN
10		UNDERWRITING LOSS?
11	A.	Yes. Underwriting gains or losses measure an insurer's ability to generate a profit based
12		on its core business of underwriting insurance policies. A company may have other items
13		on its financial statements, such as investment gains or losses, and gains or losses from
14		other operations not related to its core business, which generate a bottom line profit.
15		However, with respect to BCBSMT, since 2007 it has not been able to generate a profit in
16		its core health insurance business. The assets that HCSC would be acquiring are
17		BCBSMT's assets from its core health insurance business, which has not been profitable
18		since 2008.
19	Q.	DID YOU GET ADDITIONAL INFORMATION IN MEETINGS WITH BCBSMT
20		MANAGEMENT THAT CONTRIBUTED TO YOUR VIEW OF BCBSMT'S
21		FINANCIAL CONDITION?

2 that process, I learned that significant capital expenditures would be required for 3 BCBSMT to be viable in the future. 4 Q. WHAT BENEFITS WILL HCSC GET FROM THE PROPOSED 5 TRANSACTION? 6 A. First, by adding BCBSMT's membership and operations to its current organization, 7 HCSC can drive scale and enhance efficiencies as an enterprise. HCSC can realize 8 immediate member growth from BCBSMT's current membership block while working to 9 expand that presence over time. Because of HCSC's existing large scale and superior 10 operations, and prior experience in successfully integrating Blues plans into its 11 operations, integrating these assets into HCSC's enterprise can be done efficiently. 12 effectively and at a relatively low cost. The new five-state entity will realize significant 13 administrative synergies, including many related to information technology systems as 14 well as enhancements to core functions such as claims processing and customer service, 15 as well as administrative services. 16 Second, geographic expansion has been identified by debt rating agencies as a way to maintain and improve credit ratings and therefore lower borrowing costs. Given the 17 18 limitations on HCSC's access to capital markets compared to publicly traded companies. 19 this expansion provides additional protection for HCSC's high ratings. 20 Finally, and very importantly, HCSC's commitment to remaining a non-profit 21 organization that serves the members who own it is demonstrated and strong. Part of that 22 commitment is ensuring that other non-profit Blues remain viable so that the Blues 23 system as a whole remains competitive in a field of strong, well-funded national carriers.

As the due diligence process proceeded, we had various meetings with BCBSMT. During

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HCSC believes the presence of a non-profit, customer-owned option is critical to helping maintain a competitive marketplace that offers people choices and access to affordable care, as well as choice and options in selecting the type of carrier who will help them get that care.

Q. WHAT BENEFITS DO YOU THINK BCBSMT WILL RECEIVE FROM THE PROPOSED TRANSACTION HCSC?

A.

HCSC'S financial strength and strong capital position will benefit BCBSMT and its members in several ways. As I mentioned, one of the significant challenges facing BCBSMT is its financial underperformance and resulting inability to invest in the infrastructure, technology and process enhancements needed to maintain and grow its core insurance operations. The transaction with HCSC offers an immediate increased scale for BCBSMT, which will help it reduce its administrative expenses and price more competitively. Scale is extremely important in the non-profit arena where margins are already substantially compressed, and will be even more imperative to competing and remaining viable in an even more challenging post-Affordable Care Act marketplace. In addition, HCSC's balance sheet strength will enhance BCBSMT's risk-taking abilities, allowing it to underwrite more insured-market business and contribute to increasing BCBSMT's membership base as well as its net income.

Q. HAS HCSC DONE SIMILAR TRANSACTIONS WITH OTHER BLUES PLANS?

20 A. Yes. HCSC acquired the Blue Cross and Blue Shield businesses in Texas (1998), New Mexico (2001) and Oklahoma (2005).

22 Q. ARE HCSC'S BLUES TRANSACTION ALL STRUCTURED THE SAME WAY?

1	A.	No, Blues transactions are not all structured the same way. Each Blue plan is a unique
2		business entity. That means that every transaction must be analyzed and structured based
3		on its own individual facts and circumstances, as well as determining how those facts and
4		circumstances align with HCSC's business structure and needs. In addition, state
5		regulatory requirements may play a role in determining the structure of transactions.
6	Q.	YOU HAVE MENTIONED HCSC'S SURPLUS. DO YOU BELIEVE HCSC
7		WILL POSSESS SURPLUS IN AN AMOUNT SUFFICIENT TO COMPLY WITH
8		THE SURPLUS REQUIRED UNDER MONTANA LAWAND PROVIDE FOR
9		SECURITY OF HCSC'S CERTIFICATE HOLDERS AND POLICYHOLDERS?
10	A.	Yes. HCSC's surplus well exceeds the RBC requirements under Montana law and the
11		BCBSA. One of the reasons HCSC maintains excess surplus is to ensure that it has the
12		flexibility to enter into strategic transactions and still maintain adequate surplus levels.
13	Q.	DO YOU BELIEVE THE PROPOSED TRANSACTION HAS THE LIKELIHOOD
14		OF CREATING A SIGNFICANT ADVERSE EFFECT ON THE AVAILABILITY
15		OF HEALTH CARE SERVICES OR HEALTH INSURANCE COVERAGE IN
16		MONTANA?
17	A.	No, quite the opposite. I believe the transaction will increase Montanans access to health
18		insurance coverage and health care services.
19	Q.	DO YOU BELIEVE HCSC WILL BE ABLE TO MEET THE FINANCIAL
20		TERMS OF ALL THE BCBSMT POLICIES IT ASSUMES?
21	A.	Yes because of HCSC's financial strength and RBC levels, I am confident that HCSC
22		will be able to meet the terms of the policies it assumes.

1	Q.	UNDER THE PROPOSED TRANSACTION WILL ANY PART OF THE PUBLIC
2		ASSETS OF BCBSMT INURE DIRECTLY OR INDIRECTLY TO HCSC OR AN
3		OFFICER, DIRECTOR, SHAREHOLDER, OR EMPLOYEE OF HCSC OR TO
4		ANY OTHER PERSON THAT IS NOT A FOUNDATION OR NONPROFIT
5		ORGANIZATION APPROVED TO RECEIVE THE ASSETS BY THE
6		ATTORNEY GENERAL?
7	A.	No.
8	Q.	UNDER THE PROPOSED TRANSACTION WILL ANY OFFICER, DIRECTOR,
9		OR TRUSTEE OF BCBSMT RECEIVE ANY IMMEDIATE OR FUTURE
10		REMUNERATION FROM HCSC AS A RESULT OF THE PROPOSED
11		TRANSACTION EXCEPT FOR REASONABLE SERVICES RENDERED
12		PURSUANT TO A VALID CONTRACT BETWEEN THE OFFICER,
13		DIRECTOR, OR TRUSTEE OF BCBSMT?
14	A.	No.
15	Q.	ARE YOU AWARE OF ANY DISCLOSURES OF ANY CONFLICTS OF
16		INTEREST OF ANY BOARD MEMBER, EXECUTIVES OR EXPERTS
17		RETAINED BY HCSC OR BCBSMT?
18	A.	No.
19	Q.	DOES THIS CONCLUDE YOUR TESTIMONY?
20	A.	Yes.

VERIFICATION

STATE OF ILLINOIS)
COUNTY OF COOK) ss.)
understand the contents of the	ing first duly sworn, upon my oath, state that I have read, know and he foregoing testimony and that the statements contained therein are of my knowledge, information and belief.
	I my knowledge, information and belief.
	Maurice Smith
SUBSCRIBED, SWO February, 2013, by Mau	ORN TO AND ACKNOWLEDGED before me this 7th day of unice Smith. Mana C 2 avala NOTARY PUBLIC
My Commission Expires:	

OFFICIAL SEAL
MARIA C ZAVALA
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:04/06/16

4/6/16

Respectfully submitted this 8 day of Fibruary, 2013. KELLER, REYNOLDS, DRAKE, JOHNSON & GILLESPIE, P.C. Jacqueline T. Lenmark, Esq. 50 South Last Chance Gulch P.O. Box 598 Helena, Montana 59624 **CERTIFICATE OF SERVICE** I, Jacqueline T. Lenmark, KELLER, REYNOLDS, DRAKE, JOHNSON & GILLESPIE, P.C., certify that on **Deliverary** 8 2013, I served a true and correct copy of the foregoing Direct Testimony of Maurice S. Smith, by mailing it first class postage prepaid to: Ms. Sybil Shults Honorable W. William Leaphart Office of the Commissioner of 1772 University Avenue Securities & Insurance Helena, MT 59601 State Auditor's Office 840 Helena Avenue Helena MT 59601 Jesse Laslovich, Esq. Kelley Hubbard, Esq. Nick Mazanec, Esq. Michael Black, Esq. Office of the Commissioner of Montana Department of Justice Securities & Insurance 215 North Sanders, Third Floor State Auditor's Office P.O. Box 201401 840 Helena Avenue Helena, MT 59620-1401 Helena, MT 59601 DATED this 8 day of Library, 2013. Jacqueline T. Lenmark